

# QUICK GUIDE TO MICHELIN MILEAGE WARRANTIES

At Michelin, we strive to be a leader in tire technology advancement, which is why we stand behind every tire with the MICHELIN® Promise Plan.™ This comprehensive protection package includes a limited mileage warranty on virtually every tire we make. This is just one of the many reasons why drivers are able to purchase a set of MICHELIN® tires with confidence.

Use this guide to determine the warranty information for specific MICHELIN tires. Here you'll find tire speed ratings, season type and mileage coverage, for easy reference when explaining the differences in tire warranty coverages to your customers.

# For more information, head to myportal.michelingroup.com.

You can also download MICHELIN® Promise Plan<sup>™</sup> assets on Michelin Dealer Connect to start driving customers into your store.

# 60-DAY SATISFACTION GUARANTEE

If you're not 100% satisfied, bring your tires and original sales receipt back to the place of purchase within 60 days for a new set of tires.2,3

# **3-YEAR ROADSIDE** ASSISTANCE<sup>2,3</sup>

- Flat tire changeout
- Fluid delivery⁴ (gas, water, etc.)
- Lock-out service
- Battery jump-start

# LIMITED MILEAGE WARRANTY

MICHELIN® passenger and light truck replacement tires are covered by a limited warranty for treadwear. 1,2



<sup>1</sup> All MICHELIN" passenger and light truck replacement tires are covered by a limited mileage warranty. Original Equipment tires, starting with 2018 model year vehicles, and DOT-approved competition tires (e.g., MICHELIN" PILOT" Sport Cup tires) are excluded from mileage warranty coverage. Mileage warranties vary by tire line. See your tire retailer or visit michelin.ca for more details on specific mileage warranties, including those for split fitments

<sup>2</sup> Certain conditions and limitations apply. See MICHELIN tires Owner's Manual for complete description and details.

<sup>3</sup> Original Equipment tires are excluded.

<sup>4</sup> The consumer is responsible for the cost of all fluids



# MICHELIN° WARRANTIES

All of our mileage warranties are designed to give your customers peace of mind.

#### **Ultra-High Performance Sport Tires**

TIRE NAME	SPEED RATING	TYPE	LIMITED WARRANTY
PILOT® Sport 3	V,W,Y,(Y)	Summer	30k
PILOT <sup>®</sup> Sport 4	W,Y,(Y)	Summer	30k
PILOT <sup>®</sup> Sport 4 S	Y,(Y)	Summer	50k
PILOT <sup>®</sup> Sport 5	(Y)	Summer	50k
PILOT® Sport A/S 3	V	All-Season	70k
PILOT® Sport A/S 3+	H,V,W,Y	All-Season	70k
PILOT® Sport A/S 3+ ZP	(Y)	All-Season	50k
PILOT® Sport A/S™ Plus	V	All-Season	70k
PILOT® Sport All Season 4	W,Y,(Y)	All-Season	70k
PILOT® Sport All Season 4 ZP	W,(Y)	All-Season	50k
PILOT <sup>®</sup> Sport EV	W,Y,(Y)	Summer	30k
PILOT® Sport PS2™	Y,(Y)	Summer	30k
PILOT® Super Sport	Y,(Y)	Summer	50k

#### **Touring Tires**

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TIRE NAME	SPEED RATING	TYPE	LIMITED WARRANTY
CrossClimate®2	H, V, W	All-Season	100k
CrossClimate® +	H,V	All-Season	90k
CrossClimate® +	W,Y	All-Season	70k
PILOT® HX™ MXM4®	H,V	All-Season	80k
PILOT® HX™ MXM4®	W	All-Season	60k
Premier™ A/S	H,V	All-Season	100k
Primacy™ 3	W,Y	Summer	55k
Primacy™ 3 ZP	H,W,Y	Summer	50k
Primacy™ 4	V	Summer	70k
Primacy™ 4	W,Y	Summer	55k
Primacy™ HP	V	Summer	70k
Primacy™ HP	W,Y	Summer	55k
Primacy™ MXM4®	H,V	All-Season	90k
Primacy™ MXM4®	W	All-Season	70k
Primacy™ MXM4® ZP	H,V	All-Season	50k
Primacy™ MXV4®	T,H,V	All-Season	100k
Primacy™ Tour A/S	H,V	All-Season	90k
Primacy™ Tour A/S	W	All-Season	75k
Primacy™ Tour A/S ZP	V	All-Season	50k

#### **Passenger Car and Minivan Tires**

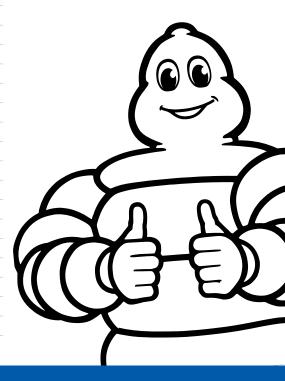
TIRE NAME	SPEED RATING	TYPE	LIMITED WARRANTY
Defender® T+H	Н	All-Season	130k
Defender® 2	Н	All-Season	130k
Energy® LX4™	T	All-Season	80k
Energy® Saver	Н	Summer	80k
Energy® Saver	V,W	Summer	60k
Energy® Saver A/S	S,T,H	All-Season	105k
Energy® Saver A/S	V	All-Season	90k
Energy® Saver A/S	R	All-Season	80k
Primacy™ A/S	T,H,V	All-Season	90k
Primacy™ A/S	W	All-Season	75k

# **Light Truck, SUV and Crossover Tires**

TIRE NAME	SPEED RATING	TYPE	LIMITED WARRANTY
4x4 Diamaris®	V,Y	Summer	40k
CrossClimate® SUV	H,V	All-Season	90k
CrossClimate® SUV	W,Y	All-Season	70k
Defender <sup>®</sup> LTX <sup>™</sup> M/S <sup>™</sup>	T,H	All-Season	115k
Defender® LTX™ M/S™	R	All-Season	80k
Latitude® Cross	W	Summer	30k
Latitude® Sport	W,Y	Summer	30k
Latitude® Sport 3	V,W,Y,(Y)	Summer	30k
Latitude® Tour	S,T	All-Season	105k
Latitude® Tour HP™	H,V	All-Season	90k
Latitude® Tour HP™	W	All-Season	70k
Latitude® Tour HP™ ZP	Н	All-Season	50k
LTX™ A/S	T	All-Season	95k
LTX™ A/T2	R,S,T	All-Season	100k
LTX™ M/S2	R,S,T,H	All-Season	115k
PILOT® Sport 4 SUV	H,V,W,Y	Summer	30k
Premier™ LTX™	T,H,V	All-Season	100k
Primacy™ LTX™	T	All-Season	90k
Primacy™ XC	Т	All-Season	90k
Primacy™ XC	R	All-Season	60k

#### **Winter Tires**

TIRE NAME	SPEED RATING	TYPE	LIMITED WARRANTY
Alpin <sup>®</sup> 5 ZP	Н	Winter	50k
Alpin® A4™ ZP	Н	Winter	50k
Latitude® Alpin®	H,V	Winter	40k
Latitude® Alpin® HP™	Н	Winter	40k
Latitude® Alpin® LA2	H,V	Winter	40k
Latitude® X-Ice® Xi2™	T,H	Winter	60k
Latitude® X-Ice® Xi2™ ZP	T,H	Winter	50k
PILOT <sup>®</sup> Alpin <sup>®</sup> 5	V,W,H	Winter	50k
PILOT® Alpin® 5 SUV	H,V	Winter	50k
PILOT® Alpin® PA4™	V,W,H	Winter	50k
X-Ice® SNOW	T,H	Winter	60k
X-Ice® SNOW SUV	T,H	Winter	60k
X-Ice® Xi3™	T,H	Winter	60k
X-Ice® Xi3™ ZP	Н	Winter	50k



## MILEAGE WARRANTY CONDITIONS AND LIMITATIONS

#### **Zero Pressure**

**ZP** (Zero Pressure) tires have the same mileage warranty as the standard tire line they are part of, not to exceed 50,000 kilometres.

## EXAMPLES:

MICHELIN\* PILOT\* Sport PS2" – 30,000 kilometres
MICHELIN\* PILOT\* Sport PS2" (ZP) – 30,000 kilometres
MICHELIN\* PILOT\* Sport A/S 3+ – 70,000 kilometres
MICHELIN\* PILOT\* Sport A/S 3+ (ZP) – 50,000 kilometres

#### **Winter Tires**

To maintain coverage under the limited warranty for treadwear, MICHELIN® Winter tires require documentation of the timing of the installation and removal of the tires each winter. Winter is defined as the period beginning no earlier than September 1 of a given year and ending no later than April 30 of the following year.

#### **DOT-Approved Competition Tires**

DOT-approved competition tires are excluded (e.g., MICHELIN® PILOT® Sport Cup 2 tires).

#### **Commercial Usage**

The mileage warranties are not applicable to commercial usage (e.g., MICHELIN\*Agilis\* Alpin\* tire).

#### **Split Fitments**

Some vehicles come from the vehicle manufacturer with "split fitments" – meaning different sizes of tires on the front and rear axles. Because these tires cannot be rotated as recommended by Michelin, the mileage warranty on each rear tire will cover half the number of kilometres as the standard mileage warranty for that particular tire design.

# EXAMPLE: 2008 BMW M3

MICHELIN\* PILOT\* Sport PS2\* with 30,000-kilometre limited warranty Front: 245/40R18 (30,000 kilometres) Rear: 265/40R18 (15,000 kilometres)